

MetLife | Identity & Fraud Protection

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Preventing Personal Data Fraud is More Relevant Than Ever

Offer your employees an identity and data protection service to drive wellness, productivity and engagement.

of employees say that having access to an identity theft product provides peace of mind.1



of employees report being more invested in their company's cyber security when enrolled in digital protection service.³

of employees believe financial wellness programs are important for increasing loyalty.4

Online interactions are at an all-time high, making employees more vulnerable to personal data and identity fraud. With this comes an increase in data breaches and identity theft as welland when data incidents happen, employees can become less engaged and productive at work.

Aura helps prevent fraud before it even happens, so your employees can focus on what matters most. Aura's all-in-one digital theft prevention benefit is designed to keep you and your employees' families safe from identity theft, financial fraud, and online threats.

Key features include:

Financial Fraud Protection:

- Financial transaction monitoring
- Credit score & report monitoring
- Lost wallet recovery

Identity Theft Protection:

- Dark web scanning
- Unemployment fraud

Family Protection:

• Personal and family information monitoring

Online & Device Security:

- · Privacy and device protection
- Wifi security VPN
- Password manager
- Data broker list removal

Customer Service:

- \$1 million insurance for all plans²
- Customer support available 24/7 to answer account, technical, or billing questions
- **Resolution Specialists provide** white glove case management services to victims of fraud

We will be here to help when your employees need it most.

- 24/7/365 call center availability, with 80% of all calls answered in 20 seconds or less
- 100% US-based call center, with continued training and coaching
- Step-by-step guidance and issue resolution process
- Hands-on & proactive assistance, including ability to resolve issues with credit bureaus and other agencies

Get expert guidance for confident decisions—for your organization and your employees. Contact your MetLife representative today.

- 1. Q&A: Identity Theft Benefits More Relevant Than Ever HR Daily Advisor (blr.com), April 2020
- 2. Identity Theft Insurance underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions. As a component of becoming an Aura member, Consumers receive identity theft insurance through a group policy issued to Aura. American International Group, Inc. is not an affiliate or subsidiary of MetLife and MetLife does not issue or underwrite this policy.
- 3. The Impacts of Identity Theft on Employees and Their Workplace (idtheftcenter.org), August 2020.
- 4. MetLife Employee Benefit Trends Study, 2021

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